



IMPORTANT INFORMATION

On your visit to the
Allianz Arena

CONDITIONS

By placing an order you accept our General Ticket Terms and Conditions ATGB and the Privacy Policy. These can be viewed at any time at fcbayern.com/en/tickets/gtc.

TRANSFER/SALE OF TICKETS

Commercial resale/offering of tickets is prohibited and may result in cancellation without compensation. We reserve the right to take legal action in the event of any breach of our ATGB.

TICKET EXCHANGE

You cannot use your ticket? Please register online, then you can release the tickets you don't need for sale.

Registration and information: fcbayern.com/en/tickets

Please contact us if you have any questions: zweitmarkt@fcbayern.com

TICKET TYPES (DIGITAL TICKET CENTER - DTC)

After successfully booking your ticket, you will receive an email from us with the link to the [Digital Ticket Center \(DTC\)](#). There, the tickets can be downloaded or forwarded. You can load your ticket onto your mobile device. Access to the stadium is via the QR code on the ticket or NFC technology. You also have the option of printing out your ticket as a print@home ticket.

PAYING IN THE ALLIANZ ARENA

In the Allianz Arena, payments can only be made with a credit or giro card using both the contactless NFC method and PIN entry. It is also possible to make contactless payments with all Smart Pay devices (smartphone, smartwatch, etc.). Payments with the Arena Card are no longer possible. Remaining amounts can be paid out. You can find more information about payment on match day [HERE](#).

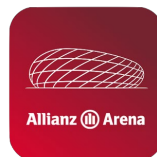


PARKING IN THE ALLIANZ ARENA

When entering and leaving the car parks P1 - P3 and P Gast, your number plate will be scanned in accordance with data protection regulations. You can register your number plate and pay the parking fee in advance online at fcbayern.com or via the FC Bayern App / Allianz Arena App. You can find further information [HERE](#). You can leave the car park directly after registering your number plate, all barriers are permanently open. If you park in the bus parking areas South, North or Guest, please pay your parking fee on site.

ALLIANZ ARENA APP

The app is constantly being further developed and offers you the most important functions for a comfortable visit to the arena:



- Load your annual ticket and day ticket easily into the app's wallet via the login. Use them for access to the arena or use the usual functions, such as forwarding them to a friend or activating them for the ticket exchange.
- All important matchday information with interactive map.
- With the pick-up service at the kiosks, you can easily pre-order your food and drink wishes via the Allianz Arena App.

DISCOUNTED TICKETS FOR HOME MATCHES

Please email the digital tickets to ticket-umtausch@fcbayern.com for a refund. All information, deadlines and exceptions to discounted tickets can be found at fcbayern.com/en/tickets/info/prices-and-concessions.

If you have a reduced ticket but need a full-fare ticket at short notice, the difference can be paid directly at the stadium. Please ask a steward after the first check.

ACCESS FOR WHEELCHAIR USERS AND CHILDREN

- **Wheelchair users** can only be admitted with special wheelchair tickets. No access with seat or standing-area tickets.
- **Children, regardless of age**, cannot be admitted to the Allianz Arena without a valid ticket.

THESE ITEMS MAY NOT BE TAKEN INTO THE ALLIANZ ARENA

- **Bags/backpacks** larger than DIN A4
- **All types of bottles/thermos flasks and liquid** (transparent empty PET bottles up to a maximum of 0.5 l may be taken along)
- **Bulky or dangerous objects** (e.g. baby carriages, buggies, walkers, selfie sticks)

You can find information on admission control at allianz-arena.com/en/matchday/entrance-controls



HOTLINE ON MATCHDAY

TEL.: +49 89 699 31 333